



Ontario Food Terminal Board

Buyers' Protocol - Effective November 30th, 2020

This Protocol Supersedes All Previous Versions

Covid-19 Self-Screening Prior to Entering the Ontario Food Terminal

- No person shall enter the Terminal with a temperature higher than 38C. You must contact your primary health care provider, Telehealth Ontario (1-866-797-0000) your Public Health or Toronto Public Health (416-338-7600) for clearance before returning to the OFT.
- No person shall enter the Terminal if they have a cough, fever, difficulty breathing, sore throat, trouble swallowing, running nose, loss of taste or smell, nausea, vomiting, diarrhea.
- No person shall enter the Terminal if they have travelled internationally or have been in close contact with another person who has travelled internationally, within the preceding 14-days, except to the United States.
- **All persons entering the Terminal must wear a face mask or a face shield.**
- All persons must practice and maintain physical distancing in all areas of the Terminal.
- All persons are encouraged to download the Canada Covid-19 Alert App, so that you would be notified directly if you have been in contact with someone who was contagious with Covid-19.
- The use of gloves is strongly encouraged.

Limited buyer access to Farmers' Market area

- Buyers are permitted to park in the 500, 600, 700 and 800 rows, as this area has been converted into a buyer parking area. Those buyers who wish to remain at vehicle and place phone orders can continue to do so and the product will be delivered to them in these parking areas.
- All persons must wear face masks or shields in all areas of the Terminal and properly dispose them into waste containers.
- Starting at 3 a.m., buyers will be allowed to drive into the Farmers' Market area through the 100/200 rows or 300/400 rows entry gate to purchase and load products into their vehicles as quickly as possible and exit through the 500/600 rows. No Loitering.
- Buyers will be allowed into tenant stalls, if permitted by the Tenant.
- Buyers must sign in and out at each farmer's stall visited. Have your buyer access card with you for reference to sign in.
- Buyers waiting to speak to farmers must comply with physical distancing protocols issued by Toronto Public Health.
- Buyers are allowed to use two wheeled dollies to carry purchased product to their vehicles.



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Buyer Access to Warehouse Area and Docks

- Buyers are permitted to gain access to the dock system and those warehouses who permit access to view produce offered for sale.
- Buyers must sign in and out at each warehouse visited. Have your buyer access card with you for reference to sign in.
- Those buyers who wish to use a two wheeled cart to transport their produce purchases to their vehicles can do so on the dock and it will be up to the warehouse tenant's discretion as to whether or not to permit the cart into their warehouse space.
- Otherwise tenants will bring the produce to your vehicle for you to load.

Limited movement for buyers and drivers at the Terminal

- No entry to second floor office spaces.
- Buyers are not allowed access to the mezzanine offices within the warehouse.
- No entry permitted into warehouse mezzanine office areas.
- Buyers are not permitted to wait or line up in front of warehouses for an opening. Buyers are to return to their trucks or move to another available warehouse.

Advance orders and electronic payments

- If you prefer, place your orders either in advance or by phone or digitally once you get to OFT.
- Buyers are encouraged to make arrangements with tenants for electronic payments.

Reduce the spread of illness through preventive measures

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands and avoid close contact with people who are ill.
- Emphasize to your employees and buyers to stay home when they have a cough, fever, or have difficulty breathing.
- Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and wash your hands. If you don't have a tissue, sneeze or cough into your sleeve or arm.
- Clean and disinfect frequently touched objects and surfaces.
- Stay at least 2 metres away from other people wherever possible. No physical contact, like handshakes, permitted.